



FEMA

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News Release

Disaster Recovery Center Thanksgiving Holiday Hours

SANTA FE, New Mexico – Disaster Recovery Center (DRC) operated by the State of New Mexico and FEMA in **Chaves** County will operate with special **Thanksgiving Holiday** hours.

Thanksgiving Holiday Hours:

Wednesday, Nov. 27, **10 a.m. to 3 p.m.**

Thursday, Nov. 28 – CLOSED

Friday, Nov. 29 – CLOSED

Saturday, Nov. 30, **10 a.m. to 5 p.m.**

Residents and business owners in **Chaves** County can visit the center to apply for FEMA assistance, upload documents, learn about available resources and get their questions answered in person. Recovery specialists from FEMA and the U.S. Small Business Administration as well as, state, local, nonprofit and other community organizations will be available to meet with visitors.

New Mexicans can also gather information on resources such as Medicaid, unemployment, insurance claim assistance, Disaster Case Management, vital records, mental health support and childcare assistance. No appointment is needed.

The DRC is located at:

- **Roswell Mall** next to the **Bath & Body Works** store
4501 N Main St.
Roswell, NM 88201

You can also contact the FEMA Helpline at 800-621-FEMA (3362). Calls are accepted every day between 5 a.m. and 9 p.m. MT. Except for **Thanksgiving**, when they will be closed due to the holiday. Help is available in most languages.

For the latest information on the New Mexico recovery visit fema.gov/disaster/4843. Follow the FEMA Region 6 X account at [X.com/FEMARegion6](https://x.com/FEMARegion6) or on Facebook at facebook.com/FEMARegion6.

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FEMA's mission is helping people before, during, and after disasters.

FEMA Civil Rights Office works to ensure assistance is distributed equitably, without regard to race, color, national origin, sex, age, disability, English proficiency, or economic status. Any disaster survivor or member of the public may contact the Civil Rights Office if they feel that they are the victim of discrimination. FEMA's Civil Rights Office can be contacted toll-free at 833-285-7448. Multilingual operators are available. Press #2 for Spanish.

The SBA is the federal government's primary source of recovery funds for the long-term rebuilding and repair of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners, and renters to fund repairs or rebuilding efforts, and to cover the cost of replacing lost or disaster-damaged personal property. These low-interest disaster loans cover losses not fully compensated by insurance or other recoveries and in many circumstances, do not duplicate benefits of other agencies or organizations. Applicants may apply at <https://lending.sba.gov>. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling (800) 659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 7-1-1.